## Accessing a WEBEX in Windows 10

If you open the link to the WEBEX sent in the email by default Windows 10 will open the link used the Edge browser. When the site opens you will receive the following message:



This website needs Internet Explorer

This website uses technology that will work best in Internet Explorer.

Open with Internet Explorer

Keep going in Microsoft Edge

Click on Open with Internet Explorer

The link will now be opened in Internet Explorer 11.

To successfully open the WEBEX do the following:

Hit F12 or select Developer tools from the Tools menu in the upper right corner.

The following window will appear at the bottom of the browser window:

F12 DOM Explo	orer Console Debugger	Network 💽 🛛 Performa	nce Memory Emulation		<b>⊑</b> 10	2	? (	∃ ×
ම <u>⊨</u> ා								
Mode		Display		~				
Document mode	10 (Default) 🔽 🚺	Orientation	Landscape 🗸					
	Via compatibility view list	Resolution	Default 🗸					
Browser profile	Desktop 🗸							
User agent string	Internet Explorer 11 (De	Geolocation						
		Simulate GPS	●Off ○On ○On but no signal					
		Latitude		~				
		Longitudo						

Select the Emulation tab and set Document mode to 9 and User Agent string to Internet Explorer 9.

Mode		
Document mode	9 🗸 🚺	
	Via F12 developer toolbar	
Browser profile	Desktop 🗸	
User agent string	Internet Explorer 9	

These settings tell IE to emulate IE9.

You can now close the Development Tools window and continue on to the WEBEX presentation.