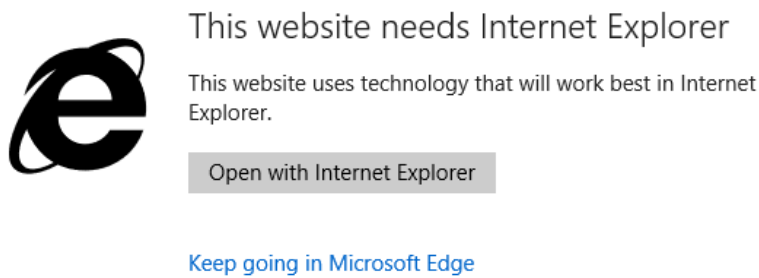


Accessing a WEBEX in Windows 10

If you open the link to the WEBEX sent in the email by default Windows 10 will open the link using the Edge browser. When the site opens you will receive the following message:



Click on Open with Internet Explorer

The link will now be opened in Internet Explorer 11.

To successfully open the WEBEX do the following:

Hit F12 or select Developer tools from the Tools menu in the upper right corner.

The following window will appear at the bottom of the browser window:



Select the Emulation tab and set Document mode to 9 and User Agent string to Internet Explorer 9.

Mode

Document mode 

[Via F12 developer toolbar](#)

Browser profile

User agent string

These settings tell IE to emulate IE9.

You can now close the Development Tools window and continue on to the WEBEX presentation.