

10 Things Highway Carriers Need to Know About eManifest

1. With the implementation of eManifest, the Canada Border Services Agency (CBSA) must receive and validate highway carriers' electronic cargo and conveyance data a minimum of one hour before commercial goods arrive at the border.
2. An [informed compliance period](#) is in effect. Regulations to enforce eManifest requirements for highway carriers are expected to be in place in Fall 2013. The CBSA anticipates being able to provide carriers as much as 45 days advance notice of the mandatory compliance date.
3. During the informed compliance period, the CBSA will monitor highway compliance with eManifest and provide feedback to non-compliant carriers.
4. During the informed compliance period, carriers will not be denied entry to Canada or subject to penalties for reasons associated with eManifest non-compliance.
5. In Fall 2013, eManifest highway carrier requirements are expected to be mandatory and non-compliant carriers could be subject to penalties.
6. Highway carriers can choose between two options to transmit their cargo and conveyance data to the CBSA: 1) the [eManifest Portal](#) or 2) an [Electronic Data Interchange \(EDI\) method](#) (Value Added Network, Customs Internet Gateway, Direct Connect to the CBSA and Third Party Service Providers).
7. On arrival at the border, drivers are required to present an eManifest lead sheet to the CBSA officer.
8. Release processes will not change with the implementation of eManifest and carriers must continue to provide importers/customs brokers with advance release data/documents for goods being released at first point of arrival.
9. For e-mail support on eManifest policy and processes, as well as eManifest Portal Shared Secret applications, contact the eManifest Help Desk at:
eManifest-manifestelectronique@cbsa-asfc.gc.ca
10. For detailed eManifest technical support, contact the eManifest Technical Support Unit:
 - by e-mail at: TSU.UST@cbsa-asfc.gc.ca
 - by phone at: 1-888-957-7224 and press 2 (toll-free within Canada and the U.S.)

For more information, visit the eManifest pages of the CBSA Web site at www.cbsa.gc.ca.