

BORDERS DIVIDE, CUSTOMS EXPERTS CONNECT

SUNDAY, OCTOBER 6, 2013 (Day 1)

Noon- 5:00pm Box Office	Conference & AGM Voter Registration
1:00pm – 2:30pm Salon BC	Conference Opening with keynote address by Kit Grant "Service Leadership – The Challenge of Change" For 35 years, Kit has provided audiences with the necessary tools and techniques that improve team work and produce greater productivity and profit.
2:30pm – 3:00pm Wildrose Prefunction	Refreshment Break
3:00pm – 4:30pm Salon BC	The Customs Broker/Importer Relationship: Communication of Change Moderator: Melanie Bedard, CSCB Chair Speakers: Corinne Pohlmann, Vice-President, National Affairs, Canadian Federation of Independent Business; Dean McKinley, Customs Advisor, Shell Canada Limited, and Michelle Stokes, Senior Manager, Trade Management Services, UPS Supply Chain Solutions
5:00pm – 7:00pm Hawthorn	Welcome Reception Sponsored by Moore-McLean Insurance Group Ltd. , The Guarantee Company of North America and Novex, Intact Insurance

MONDAY, OCTOBER 7, 2013 (Day 2)

7:00am – 10:00am Box Office	Conference & AGM Voter Registration
7:30am – 9:00am Hawthorn A	Certified Trade Compliance Specialists Breakfast "Free Trade Agreements, Origin & Traceability: Identifying Opportunities & Managing Complications" Speaker: Brian Staples, Principal, Trade Facilitation Services
8:00am – 9:00am Salon A	Continental Breakfast
8:30am – 12:00pm Hotel Lobby	Companions Program Discover Banff: Build a connection to Banff's World Heritage Site as you visit the sites that make Banff so very special.
9:00am – 10:30am Salon BC	Border Management 2014: Are you ready? Moderator: Raymond Collins, CSCB Director Speakers: Ralph Bishop, Director, Stakeholder Consultations & Implementation Division, Major Projects, CBSA; Mike Feniak, Director General, CBSA Assessment and Revenue Management, CBSA; and Franco Germano, Director, Projects Division, Major Projects, CBSA
10:30am – 10:50am Wildrose Prefunction	Refreshment Break Sponsored by Invensis Technologies Pvt Ltd.

<p>11:15am – 12:15pm Salon BC/Hawthorn A/Hawthorn BC</p>	<p style="text-align: center;">Workshops</p> <ul style="list-style-type: none"> a. <i>CARM: ARL and Future Initiatives - Leaders: Laurie Pasher, Member, BCCC CARM Subcommittee and Candace Sider, CSCB Immediate Past Chair and Co-Chair, BCCC CARM Subcommittee</i> b. <i>Countdown to ATD - Leaders: Melanie Bedard, CSCB Chair and CSCB eManifest Committee Chair and Michelle Criger, Administrator, Education and Professional Development Services, CSCB and Member, CSCB eManifest Committee and BCCC eManifest Subcommittee</i> c. <i>CFIA: Plans, projects and processing - Leaders: Alain Pilote, National Manager, Partnerships and Liaison, Canadian Food Inspection Agency and John Moccia, CSCB NCOI Chair and Member, BCCC OGD Subcommittee</i>
<p>12:15pm – 1:15pm Salon A</p>	<p style="text-align: center;">Luncheon Sponsored by Four Soft USA Inc. <i>Building a career in the field of Customs</i> Hosted by Kim Campbell, CSCB First Vice-Chair</p>
<p>1:30pm – 2:45pm Salon BC/Hawthorn A/Hawthorn BC</p>	<p style="text-align: center;">Workshops</p> <ul style="list-style-type: none"> a. <i>CARM: ARL and Future Initiatives - Leaders: Laurie Pasher, Member, BCCC CARM Subcommittee and Candace Sider, CSCB Immediate Past Chair and Co-Chair, BCCC CARM Subcommittee</i> b. <i>Countdown to ATD - Leaders: Melanie Bedard, CSCB Chair and CSCB eManifest Committee Chair and Janice McBride, CSCB Vice President and Co-chair, BCCC eManifest Subcommittee</i> c. <i>Current Issues in Tariff Compliance: Origin, GPT and Beyond - Leader: Brian Staples, Principal, Trade Facilitation Services</i>
<p>2:45pm – 3:10pm Wildrose Prefunction</p>	<p style="text-align: center;">Refreshment Break</p>
<p>3:10pm – 4:45pm Salon BC/Hawthorn A/ Hawthorn BC</p>	<p style="text-align: center;">Workshops</p> <ul style="list-style-type: none"> a. <i>Current Issues in Tariff Compliance: Origin, GPT and Beyond - Leader: Brian Staples, Principal, Trade Facilitation Services</i> b. <i>CFIA: Plans, projects and processing - Leaders: Alain Pilote, National Manager, Partnerships and Liaison, Canadian Food Inspection Agency and John Moccia, CSCB NCOI Chair and Member, BCCC OGD Subcommittee</i> c. <i>System Outages: A Discussion of Process Options - Leaders: Steve Venturini, Co-Chair, BCCC Systems Outages Subcommittee and Michelle Criger, Administrator, Education and Professional Development Services, CSCB and Member, BCCC Systems Outages Subcommittee</i>
<p>7:00pm – 10:00pm Ballroom/Hawthorn</p>	<p style="text-align: center;">Iron Chef</p> <p>The rooms will be transformed into “Kitchen Stadium”, with stations set up for teams to bring their cooking talents and enthusiasm (or at least one of those) to the table. Rimrock Sous-Chefs will be on-site to offer assistance and guidance during this fun-filled event.</p>

TUESDAY, OCTOBER 8, 2013 (Day 3)

8:30am – 10:00am Box Office	Conference & AGM Voter Registration
8:30am – 9:00am Salon A	Continental Breakfast
9:00am – 10:30am Salon BC	Annual General Meeting of CSCB Corporate Members
10:30am – 10:50am Wildrose Prefunction	Refreshment Break
10:50am – 12:00pm Salon BC	Lessons from Around the World: A Customs Broker's Panel Moderator: Michel Vallée, IFCBA Managing Director, Canada Speakers: Shantanu Bhadkamkar, IFCBA Managing Director, India; Vito Totorizzo, IFCBA Managing Director, Italy; and George Zografos, IFCBA Chair, Greece
12:00pm – 1:20pm Primrose Dining Room	Luncheon for Conference Delegates Sponsored by Portway International
12:00pm – 1:20pm The Boardroom	CSCB Board of Directors meeting
1:30pm – 2:45pm Salon BC	CBSA's Vision: Border and Trade Modernization Moderator: Richard Payn, CSCB Director Speakers: Maurice Chenier, Vice President, Information, Science & Technology Branch, CBSA and Carol West, President, CSCB
2:45pm- 3:00pm Salon BC	Conference Closing

Thank you to our conference Sponsors

*Moore-McLean Insurance Group Ltd.,
The Guarantee Company of North America and
Novex, Intact Insurance*

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