



CARM QUARTERLY

A Newsletter for Trade Chain Partners

CBSA ASSESSMENT AND REVENUE MANAGEMENT (CARM)

New CARM release dates: Release 1 to come in Spring 2021

KEY PROJECT UPDATES

The CBSA has revised its timelines for the CARM project, resulting in new implementation dates for Release 0, Release 1, and Release 2.



Release 0

Upgrade – Accounts
Receivable Ledger (ARL)

Release 1

Basic Functions
CARM Client Portal

Release 2

All Functions
CARM Client Portal

No action required by the trade community*

*Recipients of Daily Notices may experience a delay in receiving them during the implementation, similar to other ARL updates.

Key Functions

- ✓ Open to importers, customs brokers, and trade consultants (all other clients will gain access with Release 2)
- ✓ Ability to grant access to your portal account to third-party service providers
- ✓ New online payment options (credit card payments, pre-authorized debit, etc.)
- ✓ Tools to help classify goods and estimate duties and taxes
- ✓ Application Program Interface (API) to retrieve tariff data
- ✓ Ability to electronically request rulings and track their progress

Key Functions

- ✓ Open to all trade community.
- ✓ Business registration and program enrolment
- ✓ Electronic commercial accounting declarations with ability for corrections and adjustments (to replace current B3 Customs Coding and B2 Request for Adjustment forms)
- ✓ Changes to Release Prior to Payment requirements for bonds
- ✓ Harmonized billing cycles
- ✓ New offsetting options
- ✓ Electronic management for appeals and compliance actions

Now available! Chapters 24 and 26 of the [Electronic Commercial Clients Requirements Document \(ECCRD\)](#), designed to provide system specifications for key technical changes under CARM.

HOT TOPIC – DELEGATION OF AUTHORITY

At Release 1, using the CARM Client Portal, Trade Chain Partners will have the ability to grant access of their portal business account to employees and third-party service providers (e.g., customs brokers), allowing them to manage commercial importation activities on their behalf. **Note:** Only importers, customs brokers, and trade consultants will be able to access the CARM Client Portal at Release 1, and therefore, delegate access accordingly.



What does this mean for you?

- With Release 1, importers, customs brokers and trade consultants will need to create their portal Business Account and designate a **Business Account Manager (BAM)** – the BAM will be responsible for managing the day-to-day aspects of the account (e.g. assigning privileges, approving delegation of authority requests, etc.).
- All users of the CARM Client Portal will be required to create their individual portal user accounts.
- Stay tuned for more information on how to prepare for CARM!

STAY CONNECTED

- **Recorded Webinars** will be available in Fall 2020. They will provide details on what the CARM Client Portal will offer, as well as key information on core changes to come
- Refer to the CARM section of the [CBSA website](#) to stay updated on CARM
- Contact your customs broker and/or third-party service provider to learn more about CARM
- Join our [CARM GCcollab](#) group to download CARM materials
- Follow the project on LinkedIn by searching *CBSA Assessment and Revenue Management*

CARM welcomes your feedback and suggestions on topics for future editions of the CARM Quarterly.
Please send all questions/comments to [CBSA.CARM_Engagement-Engagement de la GCRA.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca)