

CARM Trade Chain Partner Working Group – Update

Wednesday, October 19, 2022

List of Updates:
1: CARM Project Updates
2: CARM Client Portal Affinity Questions
3: Forward Agenda

Updates:
TCP Working Group Consultation Sessions: This secretarial update is in lieu of the September 28th session that was cancelled. 1: CARM Project Updates: Release 2 Go Live Date Update: The Release 2 Go-Live Date recommendation is scheduled to be put forth to the Treasury Board of Canada Secretariat (TBS) in late October. The CBSA is targeting an October 2023 Release 2 Go-Live. CARM Experience Simulation (CES) Update: Over 120 TCP volunteers have been identified for the CES to date. We are still accepting volunteers to move towards our goal of ~200 participants. The deadline for applicants to be registered on the CARM Client Portal has been extended to November 30, 2022. - Software/Service Providers – the CES team has reached out to Software/Service Providers to increase participation in the simulation. - CES Playbook – the CES team met with a few TCP Working Group members to review the draft CES Playbook. Once their feedback is incorporated, the draft playbook will be shared out with the broader TCP Working Group. ECCRD: After all current testing cycles are completed, impacted ECCRD sections will be updated and the revised document will be made available in early 2023. Prior to distribution, there will be an ECCRD workshop held with Technical Working Group members to review the updates in more detail and discuss questions. More information will be shared with this Working Group and the Technical Working Group. The next Technical Working Group session is scheduled for October 26th 1:00-3:00pm EDT. At this session, there will be an update on the approach and timing for the ECCRD workshop and Deep Cycle Testing Takeaways. There will also be a discussion on the ECCRD Chapter 26 Addendum that was made available on October 13th. Release Prior to Payment (RPP) Transition Plan: The details of the RPP Transition Plan are being finalized and will be shared at the next TCP Working Group Session, being scheduled for October 27th. Onboarding Statistics: 22,701 TCPs have registered on the portal, as of October 4th. The TCP Portal Onboarding Dashboard is attached. The outreach plan will be shared at an upcoming Working Group session for your feedback. Updates will be provided on outreach progress at future sessions. 2: CARM Client Portal Affinity Questions: The CARM Client Portal (CCP) onboarding process is being updated to be smoother for clients while continuing to be secure. New registrants will still be asked a series of questions while registering their account as part of security protocols. A key change will be for the user/Importer to provide information that the CCP will validate. More details below. Users will continue to be asked to answer two of the questions below, except in the case where information does not exist on the account. In those cases, users will only be presented with options where information exists for their account, and may only be required to answer one question. Revisions to the three question options are listed below: Question 1: The CCP will ask the user to provide a transaction number and the total duties and taxes on a B3 (Canada Customs Coding form) or through the electronic data interchange (EDI), associated with the transaction number entered. Zero dollar (\$0.00) amounts are allowed. Previously: The CCP would request information for specific transactions. In the future: The user can select which transaction number and amount to provide. Question 2: Transaction payment amount: The Business Account Manager will be asked to select a date and enter a transaction payment amount made on the chosen date. Previously: The CCP would ask for a specific payment. In the future: The user can decide which payment and date to provide.

Question 3:
Statement of Account balance: The Business Account Manager will be asked to select a date and enter the statement of account balance for the chosen date. Zero dollar (\$0.00) amounts are not accepted.
Previously: The CCP would ask for the user’s last Statement of Account balance.
In the future: The user can decide which Statement of Account balance to provide.

Additional changes are being made to the process which will be reviewed at a future Working Group session. These revisions will be updated in educational material and the monthly onboarding webinars. The current target is for the revised process to come into effect in late October (exact date to be confirmed). The affinity question process will be an agenda item at an upcoming Working Group meeting.

- 3: Forward Agenda:**
Please email CARM Engagement with recommendations for future Working Group sessions. The next TCP WG session will focus on:
- RPP Transition Plan
 - R2 Milestone Dates

- Topics for upcoming WG sessions include:
- ECCRD Update
 - Affinity Questions Update
 - CARM Experience Simulation
 - CARM On-boarding; Monitoring
 - Outreach Plan