



Accounts Receivable Ledger Bulletin #40

Issued date: December 5, 2017	Bulletin Number: ARL-2017-40	Target Audience: Importers who transacted with Icecorp Logistics Inc	Area of Interest: Closure of Icecorp Logistics Inc
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Title:	Icecorp Logistics Filed Transactions and Outstanding Balances
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Issue:	Outstanding account balances for transactions filed by Icecorp Logistics must be paid by the importer.
Resolution / Action Required:	<p>The Canada Border Services Agency (CBSA) is aware that many importers may be impacted by the sudden closure of Icecorp Logistics Inc and its Icecorp Customs Brokers division.</p> <p>The CBSA has conducted a preliminary review and has generated Statements of Account (SOA) for importers who may have an outstanding account balance relating to Icecorp filed transactions. You may receive a letter in the coming days with additional information about your account.</p> <p>If you have been impacted by the closure of Icecorp Logistics Inc, you can visit a CBSA port of entry to obtain a copy of your SOA and to correct importation documents that may not have been filed correctly prior to the closure of Icecorp Logistics Inc.</p> <p>If you have not received a letter by December 20, 2017, or if you have question about your SOA, please contact the CARM mailbox at cbsa-asfc_carm.gcra@cbsa-asfc.gc.ca. To accelerate and better direct your request, enter "Icecorp" as the subject line of your email.</p>
Contact information:	<ul style="list-style-type: none"> • Visit the Commercial Payments and Accounts site http://www.cbsa-asfc.gc.ca/prog/arl-glcc/menu-eng.html on the CBSA's internet for more information. • For questions about the contents of ARL statements, contact the CARM mailbox at: cbsa-asfc_carm.gcra@cbsa-asfc.gc.ca. • For technical issues related to receiving electronic statements, contact the CBSA's Technical Commercial Client Unit (TCCU) by phone at 1-888-957-7224 or by email at tccu-ustcc@cbsa-asfc.gc.ca.